



Smart Home Appliance Rebate Program TERMS & CONDITIONS

1. To be eligible for a rebate, I understand that I must be a Glendale *Water & Power* (GWP) residential customer with an active meter on a residential rate serviced by GWP and that I am eligible to receive rebates for energy-efficient items designed to reduce the consumption of the energy and water distributed to the installation address.
2. Qualifying purchases of clothes washers, refrigerators, dishwashers, room air conditioners, central air conditioners, attic insulation, and ultra low flush toilets are those made on or after 7/1/2001 that meet current program guidelines. Qualifying purchases of windows, high efficiency pool pumps, and programmable thermostats are those made on or after 12/10/2003 that meet current program guidelines. Qualifying purchases of dual flush toilets, solar attic fans, ceiling fans, and compact fluorescent torchieres are those made on or after 7/1/2006 that meet current program guidelines. Qualifying purchases of high efficiency toilets (HET) are those made on or after 3/13/09 that meet current program guidelines.
3. Rebates on attic insulation, windows, ultra low flush toilets, and high efficiency toilets are not allowed for new construction, including new additions on existing homes. To qualify for a rebate on ultra low flush toilets (ULFT), existing high flush toilets must be replaced and the home must have been built prior to 1994. High efficiency toilets (HET) may replace either high flush or ultra low flush toilets. Customers who have received 3 prior ULFT rebate(s) from GWP and subsequently apply for the HET rebate will receive a rebate in the amount of \$30 for an out of Glendale purchase and \$40 for an in Glendale purchase. GWP customers who receive water service from another utility are not eligible for toilet rebates.
4. Rebates for refrigerators, clothes washers and dishwashers are limited to ONE rebate every 5 years (from purchase dates) per customer at the same residence. Rebates for high efficiency toilets (HET), ultra low flush toilets, ENERGY STAR CFL Torchieres, and ENERGY STAR Ceiling Fans are limited to 3 per residence or multi-family unit. See Term & Condition #3 for special rules regarding HET rebates in the case where the limit of 3 ULFT rebates has already been reached.
5. Funds are limited and rebates are not guaranteed. Applications are accepted on a first-come, first-served basis. **The program may be modified or terminated without prior notice.**
6. I understand the item(s) must be new and installed in the residence listed prior to submittal of this application. Resale units, units leased, rebuilt, rented, won as a prize, or new parts installed in existing units do not qualify.
7. This signed and dated application, paid receipt(s), invoice(s), or Home Improvement Contract, a copy of your recent GWP bill and other required documentation must be sent to the GWP Smart Home Rebate Program. The rebate check for qualifying item(s) will be mailed 4 to 6 weeks after receiving a completed application including all required documentation and/or verification of installation. The rebate amount cannot exceed the purchase price.
8. I will provide if requested, a GWP representative reasonable access to my residence to verify the installed item(s) I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse a verification inspection.
9. I agree that the selection, purchase, installation and ownership/maintenance of the item(s) and measure(s) listed in this application are my sole responsibility, and that the supplier or installer of these item(s) and measure(s) is not an agent or representative of GWP. I also understand that GWP makes no warranty whether expressed or implied, including warranty of merchantability or fitness for any particular purpose, use, or application of the item(s) or measure(s). I agree that GWP has no liability whatsoever concerning (1) the quality, safety and/or installation of the item(s) or measure(s), including their fitness for any purpose, (2) the estimated energy or water savings of the item(s) or measure(s), (3) the workmanship of any third parties, (4) the installation or use of the item(s) or measure(s) including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the Smart Home Rebate Program. I agree that in no event shall GWP's liability for property loss or damage resulting from its activities under this application exceed the total rebate amount paid to me under this application.
10. I am responsible for meeting all program requirements and complying with my state/county/city governments, property owner and /or homeowner's association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules, and regulations prior to installation.
11. If a tenant, I am responsible for obtaining the property owner's permission to install the measure for which I am applying for a rebate. My signature on this application indicates I have obtained this permission.
12. I understand that GWP is not responsible for items lost or destroyed in the mail/transit.
13. "In Glendale Purchase" means that the appliance or product was purchased from a place of business that is physically located within the cities of Glendale, La Crescenta or Montrose as defined by U.S. Postal Service zip codes. The business address and zip code must appear on the receipt or invoice.